

## Operating Systems

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Most computer users understand that you need an operating system to use a computer practically, even if it is not clear why. But many users don't.

Tech Support: "May I ask what operating system you are running today?"

Customer: "A computer."

A girl walked into the computer center where I work. She said she was having problems with her Mac. I asked what kind of Mac she had. In an indignant voice, she replied, "Duh, Intosh."

Tech Support: "What operating system are you running? Windows 95?"

Customer: (a little too excited) "95, 97, 98, I've got them all!"

After conferring with her husband, it turned out she owned a Macintosh with System 8.1.

Tech Support: "What version of Windows are you running?"

Customer: "I got the computer in 2003, so I think it's a Windows 2003. Or maybe it's a Windows 2004? I got it late in the year."

Tech Support: "Um, ok."

Customer: "Is that wrong?"

Tech Support: "No, no, that sounds about right. Tell me, would you know what service pack you have for that?"

Customer: "Well, when I got to the register, the young man who rang me up said was about the 5th person to buy it. So it might be service pack 5."

A kid in my class joined a conversation I was having about older computers.

Him: "I have the oldest Windows ever at my house. It's Windows 92."

Me: "Uhhh, there is no such thing as Windows 92."

Him: "Oh, well it's something like that. I'm pretty sure it's Windows 94."

Me: "There's no such thing as Windows 94, either."

Him: "Well it's something like that!"

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